



CompTIA Authorized Partner Instructions for Purchasing Vouchers and Official CompTIA Learning Resources from the CompTIA Store

Activate your CompTIA Store account to view Partner Discount:

1. Navigate to our CompTIA Store: <https://store.comptia.org/location-selector>.
2. Select your region.
3. Select your country.
4. Click 'Sign In' (top right).
5. Click "Forgot your password?".
6. Enter your email address.
7. Follow the instructions in the email to activate your account.
8. Reset your password.
9. Log back in.
10. You should then see the words "Academic Partner or Delivery Partner" in the top right corner of the screen next to "Sign In".
11. You will now see the authorized partner pricing while shopping. If not, do not continue shopping, but instead, contact CAPP@comptia.org for assistance.

If you are still having issues, delete cookies:

1. Log out of store.comptia.org.
2. Delete browser history cookies for store.comptia.org.
3. Open a new browser.
4. Select the 'forgot my password' option at the Login prompt.
5. Follow the instructions on the email that you will receive.

If you have any questions or require any assistance, please contact CAPP@CompTIA.org.