About the Exam

The CompTIA Network+ certification exam will certify the successful candidate has the knowledge and skills required to:

• Establish network connectivity by deploying wired and wireless devices.
• Explain the purpose of documentation and maintain network documentation.
• Configure common network services.
• Explain basic data-center, cloud, and virtual-networking concepts.
• Monitor network activity and troubleshoot performance and availability issues.
• Implement network security hardening techniques.
• Manage, configure, and troubleshoot network infrastructure.

EXAM DEVELOPMENT
CompTIA exams result from subject matter expert workshops and industry-wide survey results regarding the skills and knowledge required of an IT professional.

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PLEASE NOTE
The lists of examples provided in bulleted format are not exhaustive lists. Other examples of technologies, processes, or tasks pertaining to each objective may also be included on the exam, although not listed or covered in this objectives document. CompTIA is constantly reviewing the content of our exams and updating test questions to be sure our exams are current, and the security of the questions is protected. When necessary, we will publish updated exams based on existing exam objectives. Please know that all related exam preparation materials will still be valid.
TEST DETAILS

Required exam N10-009
Number of questions Maximum of 90
Types of questions Multiple-choice and performance-based
Length of test 90 minutes
Recommended experience A minimum of 9–12 months of experience in the IT networking field

EXAM OBJECTIVES (DOMAINS)

The table below lists the domains measured by this examination and the extent to which they are represented.

<table>
<thead>
<tr>
<th>DOMAIN</th>
<th>PERCENTAGE OF EXAMINATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0 Networking Concepts</td>
<td>23%</td>
</tr>
<tr>
<td>2.0 Network Implementation</td>
<td>20%</td>
</tr>
<tr>
<td>3.0 Network Operations</td>
<td>19%</td>
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<td>4.0 Network Security</td>
<td>14%</td>
</tr>
<tr>
<td>5.0 Network Troubleshooting</td>
<td>24%</td>
</tr>
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<td>Total</td>
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1.0 Networking Concepts

1.1 Explain concepts related to the Open Systems Interconnection (OSI) reference model.

- Layer 1 - Physical
- Layer 2 - Data link
- Layer 3 - Network
- Layer 4 - Transport
- Layer 5 - Session
- Layer 6 - Presentation
- Layer 7 - Application

1.2 Compare and contrast networking appliances, applications, and functions.

- Physical and virtual appliances
  - Router
  - Switch
  - Firewall
  - Intrusion detection system (IDS)/intradusion prevention system (IPS)
  - Load balancer
  - Proxy
  - Network-attached storage (NAS)

- Storage area network (SAN)
- Wireless
  - Access point (AP)
  - Controller

- Applications
  - Content delivery network (CDN)

- Functions
  - Virtual private network (VPN)
  - Quality of service (QoS)
  - Time to live (TTL)

1.3 Summarize cloud concepts and connectivity options.

- Network functions virtualization (NFV)
- Virtual private cloud (VPC)
- Network security groups
- Network security lists
- Cloud gateways
  - Internet gateway
  - Network address translation (NAT) gateway
- Cloud connectivity options
  - VPN
  - Direct Connect

- Deployment models
  - Public
  - Private
  - Hybrid

- Service models
  - Software as a service (SaaS)
  - Infrastructure as a service (IaaS)
  - Platform as a service (PaaS)

- Scalability
- Elasticity
- Multitenancy
1.4 Explain common networking ports, protocols, services, and traffic types.

<table>
<thead>
<tr>
<th>Protocols</th>
<th>Ports</th>
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<tr>
<td>File Transfer Protocol (FTP)</td>
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<tr>
<td>Secure File Transfer Protocol (SFTP)</td>
<td>22</td>
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<tr>
<td>Secure Shell (SSH)</td>
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<td>Telnet</td>
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<td>Simple Mail Transfer Protocol (SMTP)</td>
<td>25</td>
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<td>Domain Name System (DNS)</td>
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<td>Session Initiation Protocol (SIP)</td>
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</table>

- **Internet Protocol (IP) types**
  - Internet Control Message Protocol (ICMP)
  - Transmission Control Protocol (TCP)
  - User Datagram Protocol (UDP)
  - Generic Routing Encapsulation (GRE)
  - Internet Protocol Security (IPSec)
    - Authentication Header (AH)
    - Encapsulating Security Payload (ESP)
    - Internet Key Exchange (IKE)
- **Traffic types**
  - Unicast
  - Multicast
  - Anycast
  - Broadcast
1.5 Compare and contrast transmission media and transceivers.

- **Wireless**
  - 802.11 standards
  - Cellular
  - Satellite
- **Wired**
  - 802.3 standards
  - Single-mode vs. multimode fiber
  - Direct attach copper (DAC) cable
    - Twinaxial cable
  - Coaxial cable
  - Cable speeds
  - Plenum vs. non-plenum cable
- **Transceivers**
  - Protocol
  - Ethernet
  - Fibre Channel (FC)
  - Form factors
    - Small form-factor pluggable (SFP)
    - Quad small form-factor pluggable (QSFP)
  - Bayonet Neill–Concelman (BNC)

1.6 Compare and contrast network topologies, architectures, and types.

- **Mesh**
- **Hybrid**
- **Star/hub and spoke**
- **Spine and leaf**
- **Point to point**
- **Three-tier hierarchical model**
  - Core
- **Distribution**
- **Access**
- **Collapsed core**
- **Traffic flows**
  - North-south
  - East-west

1.7 Given a scenario, use appropriate IPv4 network addressing.

- **Public vs. private**
  - Automatic Private IP Addressing (APIPA)
  - RFC1918
  - Loopback/localhost
- **Subnetting**
  - Variable Length Subnet Mask (VLSM)
  - Classless Inter-domain Routing (CIDR)
- **IPv4 address classes**
  - Class A
  - Class B
  - Class C
  - Class D
  - Class E
1.8 Summarize evolving use cases for modern network environments.

- **Software-defined network (SDN) and software-defined wide area network (SD-WAN)**
  - Application aware
  - Zero-touch provisioning
  - Transport agnostic
  - Central policy management

- **Virtual Extensible Local Area Network (VXLAN)**
  - Data center interconnect (DCI)
  - Layer 2 encapsulation

- **Zero trust architecture (ZTA)**
  - Policy-based authentication
  - Authorization
  - Least privilege access

- **Secure Access Secure Edge (SASE)/Security Service Edge (SSE)**
  - Automation
    - Playbooks/templates/reusable tasks
    - Configuration drift/compliance
    - Upgrades
    - Dynamic inventories
  - Source control
    - Version control
    - Central repository
    - Conflict identification
    - Branching

- **IPv6 addressing**
  - Mitigating address exhaustion
  - Compatibility requirements
    - Tunneling
    - Dual stack
    - NAT64
2.0 Network Implementation

2.1 Explain characteristics of routing technologies.

- Static routing
- Dynamic routing
  - Border Gateway Protocol (BGP)
  - Enhanced Interior Gateway Routing Protocol (EIGRP)
  - Open Shortest Path First (OSPF)
- Route selection
  - Administrative distance
  - Prefix length
  - Metric
- Address translation
  - NAT
  - Port address translation (PAT)
- First Hop Redundancy Protocol (FHRP)
- Virtual IP (VIP)
- Subinterfaces

2.2 Given a scenario, configure switching technologies and features.

- Virtual Local Area Network (VLAN)
  - VLAN database
  - Switch Virtual Interface (SVI)
- Interface configuration
  - Native VLAN
  - Voice VLAN
  - 802.1Q tagging
  - Link aggregation
  - Speed
  - Duplex
- Spanning tree
- Maximum transmission unit (MTU)
  - Jumbo frames

2.3 Given a scenario, select and configure wireless devices and technologies.

- Channels
  - Channel width
  - Non-overlapping channels
  - Regulatory impacts
    - 80.211h
- Frequency options
  - 2.4GHz
  - 5GHz
  - 6GHz
  - Band steering
- Service set identifier (SSID)
  - Basic service set identifier (BSSID)
  - Extended service set identifier (ESSID)
- Network types
  - Mesh networks
  - Ad hoc
  - Point to point
  - Infrastructure
- Encryption
  - Wi-Fi Protected Access 2 (WPA2)
  - WPA3
- Guest networks
- Captive portals
- Authentication
  - Pre-shared key (PSK) vs. Enterprise
- Antennas
  - Omnidirectional vs. directional
- Autonomous vs. lightweight access point
2.4 Explain important factors of physical installations.

- **Important installation implications**
  - Locations
    - Intermediate distribution frame (IDF)
    - Main distribution frame (MDF)
  - Rack size
  - Port-side exhaust/intake
  - Cabling
    - Patch panel
    - Fiber distribution panel
  - Lockable

- **Power**
  - Uninterruptible power supply (UPS)
  - Power distribution unit (PDU)
  - Power load
  - Voltage

- **Environmental factors**
  - Humidity
  - Fire suppression
  - Temperature
3.0 Network Operations

3.1 Explain the purpose of organizational processes and procedures.

- **Documentation**
  - Physical vs. logical diagrams
  - Rack diagrams
  - Cable maps and diagrams
  - Network diagrams
    - Layer 1
    - Layer 2
    - Layer 3
  - Asset inventory
    - Hardware
    - Software
    - Licensing
    - Warranty support
  - IP address management (IPAM)
  - Service-level agreement (SLA)
  - Wireless survey/heat map

- **Life-cycle management**
  - End-of-life (EOL)
  - End-of-support (EOS)
  - Software management
    - Patches and bug fixes
    - Operating system (OS)
    - Firmware
  - Decommissioning

- **Change management**
  - Request process tracking/service request

- **Configuration management**
  - Production configuration
  - Backup configuration
  - Baseline/golden configuration

3.2 Given a scenario, use network monitoring technologies.

- **Methods**
  - SNMP
    - Traps
    - Management information base (MIB)
    - Versions
      - v2c
      - v3
    - Community strings
    - Authentication
  - Flow data
  - Packet capture
  - Baseline metrics
    - Anomaly alerting/notification
  - Log aggregation
    - Syslog collector
    - Security information and event management (SIEM)
  - Application programming interface (API) integration
  - Port mirroring

- **Solutions**
  - Network discovery
    - Ad hoc
    - Scheduled
  - Traffic analysis
  - Performance monitoring
  - Availability monitoring
  - Configuration monitoring
3.3 Explain disaster recovery (DR) concepts.

- **DR metrics**
  - Recovery point objective (RPO)
  - Recovery time objective (RTO)
  - Mean time to repair (MTTR)
  - Mean time between failures (MTBF)

- **DR sites**
  - Cold site
  - Warm site
  - Hot site

- **High-availability approaches**
  - Active-active
  - Active-passive

- **Testing**
  - Tabletop exercises
  - Validation tests

3.4 Given a scenario, implement IPv4 and IPv6 network services.

- **Dynamic addressing**
  - DHCP
    - Reservations
    - Scope
    - Lease time
    - Options
    - Relay/IP helper
    - Exclusions
  - Stateless address autoconfiguration (SLAAC)

- **Name resolution**
  - DNS
    - Domain Name Security Extensions (DNSSEC)
    - DNS over HTTPS (DoH)
    - DNS over TLS (DoT)

- **Record types**
  - Address (A)
  - AAAA
  - Canonical name (CNAME)
  - Mail exchange (MX)
  - Text (TXT)
  - Nameserver (NS)
  - Pointer (PTR)

- **Zone types**
  - Forward
  - Reverse

- **Time protocols**
  - NTP
  - Precision Time Protocol (PTP)
  - Network Time Security (NTS)

3.5 Compare and contrast network access and management methods.

- **Site-to-site VPN**
- **Client-to-site VPN**
  - Clientless
  - Split tunnel vs. full tunnel

- **Connection methods**
  - SSH
  - Graphical user interface (GUI)
  - API
  - Console

- **Jump box/host**
- **In-band vs. out-of-band management**
4.0 Network Security

4.1 Explain the importance of basic network security concepts.

- Logical security
  - Encryption
    - Data in transit
    - Data at rest
  - Certificates
    - Public key infrastructure (PKI)
    - Self-signed
  - Identity and access management (IAM)
    - Authentication
      - Multifactor authentication (MFA)
      - Single sign-on (SSO)
      - Remote Authentication Dial-in User Service (RADIUS)
      - LDAP
      - Security Assertion Markup Language (SAML)
      - Terminal Access Controller Access Control System Plus (TACACS+)
      - Time-based authentication
    - Authorization
      - Least privilege
      - Role-based access control
      - Geofencing
  - Physical security
    - Camera
    - Locks
  - Deception technologies
    - Honeypot
    - Honeynet
  - Common security terminology
    - Risk
    - Vulnerability
    - Exploit
    - Threat
    - Confidentiality, Integrity, and Availability (CIA) triad
  - Audits and regulatory compliance
    - Data locality
    - Payment Card Industry Data Security Standards (PCI DSS)
    - General Data Protection Regulation (GDPR)
  - Network segmentation enforcement
    - Internet of Things (IoT) and Industrial Internet of Things (IIoT)
    - Supervisory control and data acquisition (SCADA), industrial control System (ICS), operational technology (OT)
    - Guest
    - Bring your own device (BYOD)

4.2 Summarize various types of attacks and their impact to the network.

- Denial-of-service (DoS)/distributed denial-of-service (DDoS)
- VLAN hopping
- Media Access Control (MAC) flooding
- Address Resolution Protocol (ARP) poisoning
- ARP spoofing
- DNS poisoning
- DNS spoofing
- Rogue devices and services
  - DHCP
  - AP
- Evil twin
- On-path attack
- Social engineering
  - Phishing
  - Dumpster diving
  - Shoulder surfing
  - Tailgating
- Malware
4.3 Given a scenario, apply network security features, defense techniques, and solutions.

- **Device hardening**
  - Disable unused ports and services
  - Change default passwords
- **Network access control (NAC)**
  - Port security
  - 802.1X
  - MAC filtering
- **Key management**
- **Security rules**
  - Access control list (ACL)
  - Uniform Resource Locator (URL) filtering
  - Content filtering
- **Zones**
  - Trusted vs. untrusted
  - Screened subnet
5.0 Network Troubleshooting

5.1 Explain the troubleshooting methodology.

- Identify the problem
  - Gather information
  - Question users
  - Identify symptoms
  - Determine if anything has changed
  - Duplicate the problem, if possible
  - Approach multiple problems individually
- Establish a theory of probable cause
  - Question the obvious
  - Consider multiple approaches
    - Top-to-bottom/bottom-to-top OSI model
    - Divide and conquer
- Test the theory to determine the cause
  - If theory is confirmed, determine next steps to resolve problem
  - If theory is not confirmed, establish a new theory or escalate
- Establish a plan of action to resolve the problem and identify potential effects
- Implement the solution or escalate as necessary
- Verify full system functionality and implement preventive measures if applicable
- Document findings, actions, outcomes, and lessons learned throughout the process

5.2 Given a scenario, troubleshoot common cabling and physical interface issues.

- Cable issues
  - Incorrect cable
    - Single mode vs. multimode
    - Category 5/6/7/8
    - Shielded twisted pair (STP) vs. unshielded twisted pair (UTP)
  - Signal degradation
    - Crosstalk
    - Interference
    - Attenuation
  - Improper termination
  - Transmitter (TX)/Receiver (RX) transposed
- Interface issues
  - Increasing interface counters
    - Cyclic redundancy check (CRC)
  - Runts
  - Giants
  - Drops
- Port status
  - Error disabled
  - Administratively down
  - Suspended
- Hardware issues
  - Power over Ethernet (PoE)
    - Power budget exceeded
    - Incorrect standard
  - Transceivers
    - Mismatch
    - Signal strength
5.3 Given a scenario, troubleshoot common issues with network services.

- **Switching issues**
  - STP
    - Network loops
    - Root bridge selection
    - Port roles
    - Port states
  - Incorrect VLAN assignment
  - ACLs

- **Route selection**
  - Routing table
  - Default routes

- **Address pool exhaustion**
- **Incorrect default gateway**
- **Incorrect IP address**
  - Duplicate IP address
- **Incorrect subnet mask**

5.4 Given a scenario, troubleshoot common performance issues.

- **Congestion/contention**
- **Bottlenecking**
- **Bandwidth**
  - Throughput capacity
- **Latency**
- **Packet loss**
- **Jitter**

- **Wireless**
  - Interference
    - Channel overlap
  - Signal degradation or loss
  - Insufficient wireless coverage
  - Client disassociation issues
  - Roaming misconfiguration

5.5 Given a scenario, use the appropriate tool or protocol to solve networking issues.

- **Software tools**
  - Protocol analyzer
  - Command line
    - ping
    - traceroute/tracert
    - nslookup
    - tcpdump
    - dig
    - netstat
    - ip/ifconfig/ipconfig
    - arp

  - Nmap
  - Link Layer Discovery Protocol (LLDP)/Cisco Discovery Protocol (CDP)
  - Speed tester

- **Hardware tools**
  - Toner
  - Cable tester
  - Taps
  - Wi-Fi analyzer
  - Visual fault locator

- **Basic networking device commands**
  - show mac-address-table
  - show route
  - show interface
  - show config
  - show arp
  - show vlan
  - show power
The following is a list of acronyms that appear on the CompTIA Network+ N10-009 exam. Candidates are encouraged to review the complete list and attain a working knowledge of all listed acronyms as part of a comprehensive exam preparation program.

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<thead>
<tr>
<th>Acronym</th>
<th>Spelled Out</th>
<th>Acronym</th>
<th>Spelled Out</th>
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<tbody>
<tr>
<td>A</td>
<td>Address</td>
<td>EIGRP</td>
<td>Enhanced Interior Gateway Routing Protocol</td>
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<td>ACL</td>
<td>Access Control List</td>
<td>EOL</td>
<td>End-of-life</td>
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<tr>
<td>AH</td>
<td>Authentication Header</td>
<td>EOS</td>
<td>End-of-support</td>
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<tr>
<td>AP</td>
<td>Access Point</td>
<td>ESP</td>
<td>Encapsulating Security Payload</td>
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<td>API</td>
<td>Application Programming Interface</td>
<td>ESSID</td>
<td>Extended Service Set Identifier</td>
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<td>APIPA</td>
<td>Automatic Private Internet Protocol</td>
<td>EULA</td>
<td>End User License Agreement</td>
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<td>Address Resolution Protocol</td>
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<td>Fibre Channel</td>
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<td>Acceptable Use Policy</td>
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<td>Bayonet Neill–Concelman</td>
<td>GDPR</td>
<td>General Data Protection Regulation</td>
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<td>BSSID</td>
<td>Basic Service Set Identifier</td>
<td>GRE</td>
<td>Generic Routing Encapsulation</td>
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<td>BYOD</td>
<td>Bring Your Own Device</td>
<td>GUI</td>
<td>Graphical User Interface</td>
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<td>CAM</td>
<td>Content-addressable Memory</td>
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<td>Hypertext Transfer Protocol</td>
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<td>Content Delivery Network</td>
<td>HTTPS</td>
<td>Hypertext Transfer Protocol Secure</td>
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<td>Cisco Discovery Protocol</td>
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<td>Classless Inter-domain Routing</td>
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<td>Command-line Interface</td>
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<td>Canonical Name</td>
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<td>Central Processing Unit</td>
<td>IDF</td>
<td>Intermediate Distribution Frame</td>
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<td>Cyclic Redundancy Check</td>
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<td>Maximum Transmission Unit</td>
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<td>RPO</td>
<td>Recovery Point Objective</td>
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<td>Rapid Spanning Tree Protocol</td>
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<td>Supervisory Control and Data Acquisition</td>
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<td>Terminal Access Controller Access Control System Plus</td>
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<td>Time to Live</td>
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<td>User Datagram Protocol</td>
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CompTIA Network+ Proposed Hardware and Software List

CompTIA has included this sample list of hardware and software to assist candidates as they prepare for the Network+ exam. This list may also be helpful for training companies who wish to create a lab component to their training offering. The bulleted lists below each topic are a sample list and not exhaustive.

**Equipment**
- Optical and copper patch panels
- Layer 3 switch/managed switch/PoE switch
- Router
- Firewall
- Wireless access point
- Basic laptops that support virtualization
- Voice over IP (VoIP) phone

**Spare Hardware**
- Network interface card (NIC)
- Power supplies
- SFPs
- Wireless access point
- UPS
- PoE injector

**Spare Parts**
- Patch cables
  - Fiber
  - Copper
- Antennas
- Bluetooth/wireless adapters
- Console cables [Universal Serial Bus (USB) to RS-232 serial adapter]
- Additional NIC/USB NIC

**Tools**
- Cable tester
- Tone generator
- Optical power meter
- PoE Tester

**Software**
- Protocol analyzer/packet capture
- Terminal emulation software
- Linux/Windows operating systems
- Software firewall
- Software IDS/IPS
- Network mapper
- Hypervisor software
- IaaS cloud lab/demo accounts
- Virtual network environment
- Wi-Fi analyzer
- Spectrum analyzer
- Network monitoring tools
- Flow data analyzer
- TFTP server
- Various firmware versions

**Other**
- Sample network documentation
- Sample logs
- Defective cables
- Cloud network diagrams
- Sample configuration playbook/runbook